

Support

Written by Administrator

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Support

Bluestone Computing provide a Video Help System to aid any query you may have, and also technical assistance by phone or email between 9am and 5pm GMT (BST if appropriate). Calls to the technical support desk do NOT attract Premium Rate charges.

Software Maintenance

Bluestone Computing undertake to provide minor product upgrades, patches, bug fixes and maintenance releases without additional cost to the end user. Software products released as major add-on modules are deemed not to be within the scope of this contract.